Hind FATHI

Senior Technical-Functional HRIS Consultant with ERP expertise

✉ hindfathi.dev@gmail.com   ☎ +212620196710   ⌂ Casablanca   🌐 hindfathi.com

in linkedin.com/in/fathi-hind   ○ github.com/FATHIHIND

Technical-Functional Consultant with 6 years of experience in IT. Expert in ERP and HRIS solution integration, advanced report development, and agile project management. Strong skills in analyzing functional and technical requirements, with expertise in database management systems (SQL, MySQL, etc.) and reporting tools like Crystal Reports and Power BI. Passionate about improving business processes and optimizing systems to maximize efficiency.

Education

Oct 2021 - Jul 2023

MIAGE engineer
ESTEM, Casablanca

Jan 2019 - Dec 2020

Bachelor's Degree in MIAGE
ESTEM, Casablanca

Jan 2017 - Dec 2019

Specialized Technician in Software Development
ISTA POLO (OFPPT), Casablanca

Jan 2016 - Dec 2017

Baccalaureate in Physical Sciences
Lycée Amr ibn asse

Professional Experience

Mar 2025 - Apr 2025

Senior IT Implementation Consulting Analyst | Workday
Mercer, Casablanca
- Participated in a Workday HCM project as part of an assignment at Mercer

- Took part in Workday Pro training – HCM Core and Data Loading modules
- Wrote user guides on the Change Management component
- Collaborated with internal teams in an Agile framework (Daily Meetings, Sprints, backlog)
- Used tools such as Jira, Excel, and Workday for tracking and documentation

Oct 2022 - Mar 2025

Technical-Functional HRIS Consultant | ERP AGIRH
AGIRH, Casablanca
- *Client requirements analysis to configure and customize HRIS modules (Time and Attendance, HR Portal, Administrative Management, Task Management, Expense Reports, Payroll, Contractor Management, Performance Bonus, Remote Work).*
- *Implementation and deployment of ERP solutions.*
- *Troubleshooting functional and technical issues, with regular updates to ensure system performance.*
- *Creation of complex reports using Report Viewer and Crystal Reports, tailored to clients' specific needs.*
- *Collaboration with project teams to meet deadlines and enhance the performance of internal processes.*

May 2021 - Oct 2022

Technical-Functional Consultant | ERP AtlasWeb
DYNA INFO, Casablanca et périphérie
- *Development of functional specifications in collaboration with stakeholders.*
- *Configuration of CRM, Accounting, Payroll, and Treasury modules.*
- *Database administration (SQL Server) and development of complex reports using Xtrareport and DevExpress.*
- *Optimization of business workflows, reducing errors and speeding up processing times.*
- *Training end-users on the optimal use of implemented solutions.*

Feb 2021 - Sep 2022

Master Web Developer- Freelance   (Remote)
Tilmid.com, Béziers, Occitanie, France
- Creation of a new version of the e-learning website tilmid.com
- Integration of a chat module.
- Site animation.
- SEO optimization (audit).
- Website administration
- Technologies used: WordPress, Elementor, MySql, Photoshop

Nov 2020 - Dec 2020

Web Developer- Freelance (Remote)
Hyphen Group International, Brussel, Brussels Hoofdstedelijk Gewest
- Convert the given website design to a dynamic WordPress site.
- Integration of a chat module.
- Site animation.
- Site hosting.
- Technologies used: WordPress, Elementor, MySql, InVision

Aug 2019 - Aug 2020

Web developer | Laravel | CodeIgniter
YOUNG AND CREATIVE, Casablanca, Casablanca-Settat, Maroc
- Development of a new version of the YOUNGANDCREATIVE company website.
- Website hosting.

Technologies used: PHP (Laravel Framework), MySQL

- Development of the new module in a CRM.
- Website hosting.

Technologies used: PHP (CodeIgniter Framework), MySql

- Design and development of an e-commerce website for the marketing of communication services.
- Integration of an administration module.
- Website hosting.
- Technologies used: PHP (Laravel Framework), MySQL, Merise, UML, Power AMC, Laravel Voyager, Trello (GANTT chart)

Apr 2019 - May 2019

End of studies internship
TSG Maroc, Aîn Sebaâ, Casablanca-Settat, Maroc
- Design and development of a web application for ticket management Technology used: Laravel, My SQL, Power AMC, Html, CSS, Javascript

Skills

Unified Modeling Language (UML)

Workday HCM (Human Capital Management)

Leadership

Database : SQL, My SQL

Transact-SQL (T-SQL), PL SQL

AGIRH

Reports : Power BI, Crystal Report, Report Builder

Project management : backlog review, sprint planning, design review, code review

Methods : Agile (Methods SCRUM) - TDD

Languages

English

Arabic

French

Certificates

Apr 2025	**Certification of completion for HCM Core Supplemental for Administrators**
Mar 2025	**Certification of completion for HCM Core for Administrators**
Jun 2020	**Scrum Foundation Professional Certificate (SFPC) – (English)**
Jun 2020	**NSE 1 Network Security Associate**
Jun 2020	**NSE 2 Network Security Associate**
Jun 2020	**Project Management Essentials Certified (PMEC)**